

Larry Hogan | Governor Boyd Rutherford | Lt. Governor R. Michael Gill | Secretary of Commerce Signe Pringle | Deputy Secretary of Commerce

TRAVEL INFORMATION AIDE I I-95 SOUTH WELCOME CENTER (PART-TIME CONTRACTUAL) SALARY: \$15.45 HOURLY

MARYLAND DEPARTMENT OF COMMERCE DIVISION OF MARKETING TOURISM AND THE ARTS OFFICE OF TOURISM DEVELOPMENT

The Maryland Department of Commerce is seeking qualified applicants for (three) part-time contractual Travel Information Aide I positions within the Office of Tourism Development. The positions are located at the I-95 **South** Welcome Center on Interstate 95 Southbound near Savage, Maryland (**Howard Co**). The Welcome Center is open daily, 7 days per week, from 9:00 AM to 5:00 PM. Incumbents will work 20 hours per week (40 hours bi-weekly). The primary function of the positions will be to provide inspirational travel information to Maryland visitors. Individuals will inform the traveling public about Maryland attractions, accommodations, recreational facilities, services and destinations; inform travelers about current events and activities; read maps and give specific directions to Maryland destinations, as well as provide assistance in reaching destinations. Inventory and supply management may be required; this may include lifting bulk packaging and operation of stock room equipment such as a hand truck.

Candidates should be able to relate to the public in a friendly and competent manner; and must be able to interpret highway maps. Applicants must be able to work weekends since the center is open 7 days per week, year-round. Knowledge of Maryland history, geography and tourist attractions is required. Candidates must be computer literate and also be able to frequently lift and/or move up to 50 pounds.

Applicants must possess a high school diploma or a State GED certificate AND two (2) years of experience working in public information in a tourism-related industry (e.g., accommodations, campgrounds, travel development agency, information center, guide service, customer service, hospitality, etc.).

This is a contractual position with limited benefits.

Location of Welcome Center: Interstate 95 Southbound (South of Baltimore, MD) between Exits 38 & 35 (Mile Marker 37)

It is **highly preferred** that you apply online at http://commerce.maryland.gov/commerce. Click on **Work at**Commerce from the left side menu. If you are unable to apply online, please submit a resume to:

Maryland Department of Commerce - Office of Human Resources

ATTN: TRAVEL INFORMATION AIDE I – I 95 South Welcome Center 21-008998-0053

World Trade Center, 401 East Pratt Street, 10th Floor

Baltimore, Maryland 21202

CLOSING DATE: September 26, 2022

E-Verify and an Equal Opportunity Employer

TTY Phone Number: 1-800-735-2258